



on-line ticket

Notice

This service is an official internet pre-sale, authorised by the concession agreement with the Ministry of Cultural Heritage and Activities.

The Villa Adriana ticket is valid for the day it gets printed only. Before accessing the service, we advise you to read the dedicated web page to acquaint yourself with the details on closing days, hours for entering and leaving and any notices published on the home page that change the ordinary calendar of opening times.

We point out that to visit Villa Adriana a reservation fee has to be paid, that amounts to 1 € per student in a school group and 30 € per group.

For internet sales, you need to accept the **Regulations for sales and pre-sale tickets and services** and follow the instructions given below. The additional cost is €2.00. The purchased ticket is valid until and not beyond 31 December of the year of purchase.

As insurance (and within its limits), on behalf of the Company managing the service, the online purchase is safe: the degree of security offered is that of the SSL protocol, with 128 bit encryption. The data concerning credit cards are communicated solely and exclusively to SSB (Società Servizi Bancari [Banking Services]). The credit cards accepted are Visa, Mastercard and American Express.

If you have selected the **pick up at the ticket office** option, at the end of the transaction you will receive an email confirmation of the service carried out and the reservation code to show to the cashier when you pick up your ticket.

If you have selected the **print out at home** option, at the end of the transaction you will receive an attachment with the ticket in pdf format which you can print out on a sheet of A4 paper, or if you have a smartphone with a display larger than 3 inches, you can view it on your display and show it directly to the access controller onsite.

Keep your ticket in a safe place; do not fold, stain or wet it - especially in the barcode section – because this could invalidate it without the option of reimbursement or replacement.

For online purchase assistance, you can write to etickets@coopculture.it

As explained in the pre-sales regulations, the ticket is only reimbursable in exceptional cases that are directly and exclusively imputable to CoopCulture. Reimbursements will be via credit to your credit

Ticket Office

Villa Adriana

Tivoli

card.

Before effecting payment, you need to assess whether to buy the ticket or not. After making the online payment, it cannot be cancelled. In that event, CoopCulture will start a legal procedure ex arts. 1218 ss c.c., with expenses charged to you.

You can send a complaint relating to the service offered on our internet site, sending an email to complaints@coopculture.it

Tivoli, 08/08/2020