

GENERAL AGREEMENT ON USE OF VOUCHERS
CoopCulture - Large Customers
Historic buildings in Rome/Lazio and Naples/Campania areas

- 1) **Società Cooperativa Culture**, with registered office Corso del Popolo 40, Mestre in the province of Venice, VAT number/tax code 03174750277 and General Headquarters at Via Tunisi 4, Rome (hereinafter **CoopCulture**), is the sole holder, together with Mondadori Electa S.p.a., of the tourism services concession offered by the Rome Office of Archaeological Heritage. Under the above concession, CoopCulture is the sole operator of the ticketing and booking services for the historic buildings managed by the Rome Office of Archaeological Heritage, the Lazio Office of Archaeological Heritage, the Naples/Caserta Office of Archaeological Heritage, the Special Office for the Naples Museums, and the Office for Architectural Heritage, Landscape, Historic, Artistic and Folk Heritage of Naples the province of Naples and the Municipality of Capri.
- 2) By signing this agreement, **CoopCulture** authorises the Large Customers to use Vouchers for the purchase and booking of entrance tickets, at the ticket offices at the venues selected from among those indicated in clause 6.
- 3) For the purposes of this agreement, authorised “**Large Customer**” refers exclusively to: travel agencies, tour operators and hotels intending to include the visits to the museums in the selected areas within the tourism services offered to End Users. “**End User**” means an individual authorised to receive a museum entrance ticket after handing in the voucher to the CoopCulture ticket office. “**Voucher**” means the document providing the End User with proof of payment of the chosen entrance ticket.
- 4) Large Customers are strictly prohibited from the mere retail of entrance tickets to End Users, under penalty of the immediate termination of this agreement and a claim for compensation for damages.
- 5) These general terms and conditions govern the procedures reserved for Large Customers authorised to use the vouchers for the booking and purchase of entrance tickets, event tickets and other services at the above-mentioned venues using a **Voucher Exchange** service at each transaction, by activating a non-interest-bearing prepaid deposit account.
- 6) The list of museums and/or exhibitions covered by this Agreement is given below:

Rome Office of Archaeological Heritage	Lazio Office of Archaeological Heritage
Colosseum	Villa Adriana
Palatine Hill	Palestrina Museum
Roman Forum	
Caracalla Baths	Italian Environment Funds
Palace of Attemps	Villa Gregoriana
Massimo Palace	
Balbi Crypt	Events and exhibitions
Baths of Diocletian	Scuderie del Quirinale
Villa dei Quintili	Palace of Expositions
Tomb of Cecilia Metella	

Naples Office for Archaeological Heritage	Special Office for the Naples Museums
Archaeological Museum	Capodimonte Museum
Castello di Baia	Museum of San Martino
Rione Terra Pozzuoli	Duke of Martina's Museum
Office for Archaeological Heritage	Museum of Diego Aragona Pignatelli Cortes
Royal Palace	Castel S. Elmo
Municipality of Capri and Anacapri	
Grotta Azzurra	Events and exhibitions at the venues listed above
Gardens of Augustus	

CoopCulture may amend the above list provided that the Large Customer is promptly notified of any changes. The undersigned Large Customer requests the provision of the contractual services, limited only to the area indicated below:

- Rome – Lazio and Naples – Campania
- Rome – Lazio
- Naples and Campania

If CoopCulture amends the list to include new sites, the Large Customer may notify the sales and booking office referred to in clause 21 (contact Federica Scala email: f.scala@coopculture.it), of a change to the selected area, specifying whether the new area is an addition or replacement. The non-interest-bearing deposit account (clause 10) and security deposit (clause 13) must be adjusted accordingly, as requested by the above Office.

If no adjustments are made the Large Customer's request will be disregarded.

7) The Large Customer will be provided with the following:

- a) a **Voucher Exchange** service, by means of a credit, automatically deducted at each transaction;
- b) the telephone numbers and e-mail addresses of dedicated operators;
- c) fast-track access through the Group/Large Customer till (where available);
- d) a discount on the voucher exchange corresponding to 50% of the tariffs applied, as per the official scale of tariffs, when 25,000 entries are reached during the course of a year, across the country;
- e) a discount on the voucher exchange corresponding to 50% of the tariffs applied, as per the official scale of tariffs, when 18,000 entries are reached during the course of a year, across the region;
- f) access to discounted tariffs for booking and reservation services, special rates for educational and audio-guided tours, private visits or reserved visits for sites with restricted entry. The Customer will be promptly notified of any changes to the tariffs and terms of access;
- g) inclusion on a periodic mailing list, an events calendar and special and/or reserved offers.

8) The end user must be accurately informed of the official tariffs of the entry tickets, in accordance with the attached scales of tariffs. Updated tariffs are available online, at www.pierreci.it.

The parties agree that the prices of the vouchers and the other terms of this contract are confidential and may not be disclosed to third parties.

9) In the case of use of tickets at discounted special tariffs, the entitlement to the special rates must be checked at the till. For special rates for schoolchildren, reference should be made to the scale of tariffs at the selected venue. At State-owned venues, entry for European Union schools is free, upon submission of a list containing the names of the children and their teachers, on the school's headed paper, divided by class and signed by the school's principal. Free entry will be granted to 1 supervisor for every 10 students.

10) If a Large Customer requests the service for the whole of Italy, the sum of € 5,000.00 (*five thousand Euros*) must be paid to CoopCulture in a **non-interest-bearing deposit account**, from which the amounts of the entry tickets/voucher exchanges and booking services will be automatically deducted. The amount will be allocated as follows: € 2,500.00 (*two thousand five hundred Euros*) for the Rome/Lazio area and € 2,500.00 (*two thousand five hundred Euros*) for the Naples/Campania area. The local offices will deduct the related sums from the amounts thus allocated, for which separate accounts will be kept.

A Large Customer requesting the regional service must pay CoopCulture the sum of € 3,000.00 (*three thousand Euros*) into a **non-interest-bearing deposit account** from which the amount payable for the entrance tickets/voucher exchanges and booking service in the relevant region will be automatically deducted.

All amounts should be paid into the following bank account:

UNICREDIT CORPORATE BANKING

Società Cooperativa Culture

UNICREDIT GROUP agenzia di Roma VII. Severini

IBAN: IT 44 V 02008 05055 000500087430

BIC: UNCRITM1B09

11) If the balance on the non-interest-bearing deposit account falls below 30% of the original value, the Large Customer must immediately reinstate the amount, specifying in the reason for the bank transfer the name of the region (Lazio or Campania) for which the top-up is being made. If the non-interest-bearing deposit account is not reinstated for any reason, CoopCulture may temporarily suspend the service.

If the deposit has been used entirely, and is not reinstated within five days from notification, CoopCulture may call on the guarantee provided in accordance with clause 13 below, and may terminate this agreement for serious breach of contract.

12) The Large Customer must keep its own accounting records of the issued vouchers, and must always make the payments promptly in order to avoid any interruption to the service. The local CoopCulture offices will send the Large Customer the following documents, by the 15th day of the following month:

- a) non-fiscal statements of account of the deductions made to its accounts, indicating all the movements recorded for each Customer (entries, services, commissions, bank transfers etc.), which will be considered justification of the withdrawals made during the month for the Large Customer;
 - b) a PDF of the related vouchers, if requested by the Large Customer;
 - c) an invoice confirming the amount of commission charged, the bookings of entries for educational and audio-guided visits, on request, for each area.
- 13)** The Large Customer, by way of guarantee of its contractual obligations, undertakes to provide CoopCulture with a **bank or insurance guarantee** covering the amount of € 2,000.00 (*two thousand Euros*), based on the model in Appendix C and payable on first demand with no objections. Alternatively a **non-interest-bearing security deposit** of the same amount may be provided. The above deposit may not be used by the large customer for the deduction of entry fees. As stipulated in clause 23 below, this agreement is subject to the provision of the guarantee.
- 14)** CoopCulture declines all liability for any interruptions to the service in the event of extraordinary circumstances beyond its direct control. CoopCulture is not liable for any cancellations, variations or changes decreed by the organisers of the event or owners of the venues.
- 15)** The initial period of validity of this agreement is until 31 December 2012, with effect from the date of signature by CoopCulture, and from when the conditions described in clause 23 below have been met. This agreement will be automatically renewed for a further 12 months, and from year to year thereafter for a maximum of three consecutive years, unless terminated by a notice to be sent at least 15 days prior to the expiry date by registered post with return receipt/certified e-mail. On 31 December 2015, this agreement will be deemed terminated without any requirement for notification whatsoever, and therefore clause 18 shall apply.
- 16)** The validity of this Agreement is in any event conditional upon the validity of the CoopCulture concession which at some venues is currently being extended.
- 17)** CoopCulture reserves the right to withdraw from this Agreement at any time by giving written notice to be sent to the Large Customer's address with at least 15 calendar days' notice.
- 18)** Where this agreement is terminated for reasons not attributable to the fault of the Large Customer, CoopCulture undertakes to pay the Large Customer – within 7 (seven) working days – the security deposit and the residual balance on the deposit account. If the deposit account has a negative balance, CoopCulture may deduct the amount due to it from the security deposit.
- 19)** CoopCulture will issue tickets in return for the voucher/form to be deposited by the Customer at the time the Agreement is signed. Any supervisor in possession of a voucher conforming to the model deposited by the Large Customer will be allowed to enter with his/her group, releasing CoopCulture from all of any liability, even with regard to supervision or control. If the Large Customer is unable to process the original vouchers and wishes to use photocopies or faxed vouchers, CoopCulture must first be released from all

liability with a written authorisation to be produced at the time this Agreement is signed (see Appendix D). Reference should be made to the attached scale of tariffs, for the costs of the various services (see Appendices A1 , A2 and B).

20) Bookings may be made:

- ✓ By telephone on the dedicated booking line, +39 06 39967300;
- ✓ Online, on the reserved area of the website www.pierreci.it;

Entry to unrestricted-access venues for groups and schools: The supervisor or end user should present the voucher - completed with the number of free and paid entries - at the booking office. The voucher exchange tariffs and visitor entries will be debited to the Large Customer.

- Palatine Hill, Caracalla Baths, Palace of Altemps, Massimo Palace, Balbi Crypt, Baths of Diocletian, Villa dei Quintili, Cecilia Metella, Villa Adriana, Palestrina Museum;

Naples and Campania

- Grotta Azzurra, Gardens of Augustus;

Entry to museums and venues with restricted entry or restricted timeslots for individuals, groups and schools: The supervisor or end user should present the voucher - completed with the number of free and paid entries - at the site's booking office. The voucher should also state the full code of the booking. The group booking tariffs and visitor entries will be debited to the Large Customer.

Rome and Lazio

- Colosseum: the booking service is mandatory for groups of 14 - 50 members. Vouchers can be submitted for group entry slots at the Colosseum until 6 PM on the day prior to the visit. Cancellations must be made before 1 PM On the day before the visit. The amount of the bookings will be charged in any event, regardless of whether or not the vouchers are handed in to the ticket office on the day;
- Underground and 3rd Level of the Colosseum: Booking of an entry slot is mandatory for groups of up to 25 members. The booking must be confirmed by fax within 5 working days from the booking date. Any changes or cancellations must be made by the above deadline. The amount of the bookings will be charged in any event, regardless of whether or not the vouchers are handed in to the ticket office on the day;
- Scuderie del Quirinale and Palace of Expositions: the booking service is mandatory for groups of 10 - 25 members. The booking must be confirmed by fax within 5 working days from the booking date. Any changes or cancellations must be made by the above deadline. The amount of the bookings will be charged in any event, regardless of whether or not the vouchers are handed in to the ticket office on the day.

Naples and Campania

- National Archaeological Museum of Naples (1 February – 31 May), Royal Palace, S. Martino, Castello di Baia, Museum of Capodimonte, Museum of San Martino, Duke of Martina, Villa Pignatelli, Castel Sant'Elmo, exhibitions: the booking service is mandatory for groups of 12 - 30 members. For the National Archaeological Museum of Naples only, the booking of an entry slot has a maximum of 45 members. Vouchers can be submitted for group entry slots until 6 PM on the day prior to the visit. Cancellations must be made before 1 PM on the day before the visit. The amount of the bookings will be charged in any event, regardless of whether or not the vouchers are handed in to the ticket office on the day;

- Rione Terra (maximum 25 people per group, currently closed).

Reserved visits can be arranged on request, according to a three-monthly calendar arranged in advance with the Public Relations office.

Request for educational visits

Educational visits for individuals and groups must be made by telephone, specifying the language, time and number of participants. The maximum number of participants per group is 30. Discounts on the visits and audio guides will be applied through the voucher exchange service. The booking must be confirmed by fax within 5 working days from the booking date. Any changes or cancellations must be made by the above deadline. The amounts related to bookings will be charged in any event, regardless of whether or not the vouchers are handed in to the ticket office on the day.

21) The contact details and telephone numbers for all information are given below:

Sales and Booking Office

Monday to Friday 9 AM – 6 PM

Saturday, 9 AM – 2 PM

Tel. +39 06 39967300 - Fax +39 06 92912305 - Email: grandiclienti@coopculture.it

contact Federica Scala

Voucher Administration Office Rome and Lazio

every day

9 AM – 4 PM From October to March

9 AM – 6 PM from April to September

Tel. +39 06 77590849 – Fax +39 06 89280127

Tel./Fax +39 06 7005469

Email: biglietteriacolosseo@coopculture.it; amministrazionevoucher.roma@coopculture.it

contact Sabrina Cecchelli

Voucher Administration Office Naples and Campania

From Monday to Friday – 9 AM – 1 PM/2 PM – 6 PM

Tel. +39 081 5625881 - Fax +39 081 5626945 - Email: amministrazionevoucher.napoli@coopculture.it

contact Giuseppe Codispoti

22) THE FOLLOWING APPENDICES FORM AN INTEGRAL AND SUBSTANTIAL PART OF THIS AGREEMENT:

- Appendix A₁, A₂:** The scale of tariffs of the Rome Office of Architectural Heritage (SAR),
Scale of tariffs for the Azienda Speciale Palaexpo (ASP)
- Appendix B:** Campania Large Customers scale of tariffs
- Appendix C:** Model guarantee
- Appendix D:** authorisation to use non-original vouchers (photocopy or faxed version)

- 23)** This Agreement, if signed only by the Large Customer, is not binding on CoopCulture. It merely constitutes a proposal which CoopCulture may accept within 15 days of receipt, and if it is not signed within that time the proposal will be deemed rejected. The Large Customer is only authorised to receive the service upon signature of CoopCulture and upon the issue of the guarantee or provision of the security deposit.
- 24)** This Agreement cancels and replaces any prior agreement between the parties. Amendments to this Agreement will only be binding and effective if made in writing. Under no circumstances may any conduct not conforming to the provisions herein by either party and/or tolerance by the other Party of such conduct be construed as an amendment to this Agreement.
- 25)** The Parties hereby agree to disclose personal data relating to the other party only where obligated to do so by law and/or for the purposes of fulfilling this agreement (legislative decree 196/03).
- 26)** The Court of Rome shall have sole jurisdiction with regard to any dispute pertaining to the interpretation, execution or termination of this Agreement, with the express exclusion of any other alternative forum.

Rome, date

The Large Customer
(stamp and signature)

CoopCulture
(stamp and signature)

Pursuant to articles 1341 and 1342 of the civil code we hereby specifically approve, after careful reading, the following clauses: 4) prohibition on retail activities under penalty of termination; 6) inclusion of new sites, adjustment and automatic forfeiture; 8) nondisclosure; 10) non-interest-bearing deposit; 11) interruption of service/termination of contract in the case of non-reinstatement of deposit; 13) guarantee; 14) exemption from liability for extraordinary events; 15) automatic renewal; 17) termination; 19) exemption of responsibility for

voucher document; 20) charging of amounts for mandatory bookings; 23) reservation of acceptance and effective date of contract; 26) forum.

The Large Customer
(stamp and signature)

CoopCulture
(stamp and signature)

SCALE OF TARIFFS FOR THE ROME OFFICE OF ARCHAEOLOGICAL HERITAGE

Valid: from 14 March 2011 until 31 December 2012	Status: approved	Colosseum	Palatine	Roman Forum	Baths of Caracalla	Cecilia Metallo	Villa dei Quintili	Massimo Palace	Palace of Attemps	Baths of Diocletian	Balbi Crypt	Polledrara	Sites with seasonal opening
1 Admissions													
Categories and validity													
1	Full	Individuals	9.00 + 3.00		6.00			7.00 + 3.00					
2	Reduced	EU citizens aged 18-24	4.50 + 3.00		3.00			3.50 + 3.00					
3	Free	EU citizens. under 16 or over 65											
4	Archaeologia Card full	Valid 7 days for 9 venues	20.00 + 3.00										
5	Archaeologia Card reduced	Valid 7 days for 9 venues	10.00 + 3.00										
2 Bookings/advance sales													
1	Individuals	Up to 12 people (Col-Pal- Forum up to 14)	1.50		1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50
2	Group slot (14-50 people)	From 12 people (Col-Pal-Forum up to 14)	21.00		25.00	25.00	25.00	25.00	25.00	25.00	25.00	25.00	80.00 30.00
3	Individual cost for group slot (14-50 people)	From 15 to 50 people	1.50										
4	School slot	Up to 50 people	10.00										
5	Supplement for late booking	Up to 50 people	10.00	10.00	10.00	10.00	10.00	10.00	10.00	10.00	10.00	10.00	10.00
3 Large Customer bookings/advance sales													
1	Group booking - up to 14 people		16.80		20.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00	
2	Group booking up to 14 people	Up to 14 people (from 15.001 people)	8.40										
3	Individual cost for booked groups	From 15 to 50 people	1.20										
4	Individual cost for booked groups	From 15 to 50 people (from 15.001 people)	0.50										
5	School slot	Up to 50 people	10.00										
4 Large Customer voucher exchange													
1	Individuals	Up to 15.000 people	0.50	0.50	0.53	0.50	0.50	0.50	0.50	0.50	0.50	0.50	
2	Individuals	From 15.001 people	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	
3	Voucher exchange with booking		1.00	1.00	1.03	1.00	1.00	1.00	1.00	1.00	1.00	1.00	
5 Educational activities													
1	Individual visit		5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00	4.00	
2	Individual visit - discount	Holders of fidelityart-archeocard-Large Customers	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	
3	Individual visit - special		5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.50	5.00 5.50
4	Individual visit - special - discount	Holders of fidelityart-archeocard-Large Customers	4.50	4.50	4.50	4.50	4.50	4.50	4.50	4.50	4.50	4.50	
5	Group visit	max 30 people	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00 100.00
6	Group visit - discount	max 30 people	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00 90.00
7	School visit	max 30 people	80.00	80.00	80.00	80.00	80.00	60.00	80.00	80.00	80.00	80.00	80.00 80.00
8	School visit - discount	max 30 people	70.00	70.00	70.00	70.00	70.00	70.00	70.00	70.00	70.00	70.00	70.00 70.00
9	Short itinerary - group	max 30 people	165.00	165.00	165.00	165.00	165.00	165.00	165.00	165.00	165.00	165.00	
10	Short itinerary - group - discount	max 30 people	150.00	150.00	150.00	150.00	150.00	150.00	150.00	150.00	150.00	150.00	
11	Long itinerary - group	max 30 people	230.00	230.00	230.00	230.00	230.00	230.00	230.00	230.00	230.00	230.00	
12	Long itinerary - group - discount	max 30 people	210.00	210.00	210.00	210.00	210.00	210.00	210.00	210.00	210.00	210.00	
13	Short itinerary - school	max 30 people	130.00	130.00	130.00	130.00	130.00	130.00	130.00	130.00	130.00	130.00	
14	Short itinerary - school - discount	max 30 people	123.00	120.00	120.00	120.00	120.00	120.00	120.00	120.00	120.00	120.00	
15	Long itinerary - school	max 30 people	175.00	175.00	175.00	175.00	175.00	175.00	175.00	175.00	175.00	175.00	
16	Long itinerary - school - discount	max 30 people	160.00	160.00	160.00	160.00	160.00	160.00	160.00	160.00	160.00	160.00	
17	School workshop	max 25 people	250.00	250.00	250.00	250.00	250.00	250.00	250.00	250.00	250.00	250.00	
18	School workshop - discount	max 25 people	225.00	225.00	225.00	225.00	225.00	225.00	225.00	225.00	225.00	225.00	
19	Individuals - workshop	max 25 people	10.00	10.00	10.00	10.00	10.00	10.00	10.00	10.00	10.00	10.00	
20	Themed itinerary (short) - school, individuals	<i>Città come scuola</i>	6.00	6.00	6.00	6.00	6.00	6.00	6.00	6.00	6.00	6.00	
21	General itinerary, school - individuals	<i>Città come scuola. Museo in gioco</i>	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	
22	Special rate - schools - individuals												
23	School/group tour												
4 Audio/video guide													
1	Single audio guide		5.50	5.00	5.00	5.00 + 0.50			5.00 + 0.50	5.00 + 0.50	5.00 + 0.50		
2	Single audio guide - discount	Holders of fidelityart-archeocard-Large Customers	4.50	4.00	4.00	4.00 + 0.50			4.00 + 0.50	4.00 + 0.50	4.00 + 0.50		
	Single audio guide - two sites			7.00									
	Single audio guide - two venues - discount	Holders of fidelityart-archeocard-Large Customers		6.00									
3	Single video guide												
4	Single video guide - discount	Holders of fidelityart-archeocard-Large Customers											

ASP Azienda Speciale Palaexpo

Validity:		2012	Palace of Expositions	Scuderie del Quirinale	Palace of Expositions	Scuderie del Quirinale
1	Admissions	Categories and validity	Multiple exhibitions		One exhibition only	
1	Full	Individuals	12.50	12.00	10.00	12.00
2	Full integrated	Valid 3 days - individuals	20.00		15.00	
3	Statutory reduction	See information at ticket office	10.00	9.50	8.50	9.50
4	Statutory reduction – integrated ticket	Valid 3 days-See information at ticket office	16.00		13.00	
5	Conventional reductions	See information at ticket office	10.00	9.50	8.50	9.50
7	School reductions – individual workshop reduced rate	Schools with reservations	4.00	4.00	4.00	4.00
	Minimum rate	Special conventions	7.50	7.00	7.00	7.00
8	Free	See information at ticket office				
2	Bookings and advance sales					
1	Individual admission		1.50	1.50	1.50	1.50
2	Group admissions PDE	from 12 to 25 people	30.00	30.00	30.00	30.00
3	School admissions PDE	from 12 to 25 people	20.00	20.00	20.00	20.00
2	Group admissions SDQ	from 12 to 25 people	30.00	30.00	30.00	30.00
3	School admissions SDQ	from 12 to 25 people	20.00	20.00	20.00	20.00
3	Educational activities					
1	Individual visit		4.00	4.00	4.00	4.00
2	Individual visit - discount	Holders of membership card and fidelityart	3.00	3.00	3.00	3.00
3	Short itinerary - individuals (2 exhibitions)		7.00		7.00	
	Short itinerary - individuals (2 exhibitions) - discount		6.00		6.00	
4	Group visit	from 12 to 25 people	100.00	100.00	100.00	100.00
5	Group visit discount	from 12 to 25 people	90.00	90.00	90.00	90.00
6	Short itinerary - group (2 exhibitions)	from 12 to 25 people	165.00	165.00	165.00	165.00
7	Short itinerary - group (2 exhibitions) discount	from 12 to 25 people	150.00	150.00	150.00	150.00
8	Long itinerary - group (3 exhibitions)	from 12 to 25 people	230.00	230.00	230.00	230.00
9	Long itinerary - group (3 exhibitions) discount	from 12 to 25 people	210.00	210.00	210.00	210.00
10	School visit	from 12 to 25 people	80.00	80.00	80.00	80.00
11	School visit - discount	from 12 to 25 people	70.00	70.00	70.00	70.00
12	Short itinerary - schools (2 exhibitions)	from 12 to 25 people	130.00	130.00	130.00	130.00
13	Short itinerary - schools (2 exhibitions) discount	from 12 to 25 people	120.00	120.00	120.00	120.00
14	Long itinerary - schools (3 exhibitions)	from 12 to 25 people	175.00	175.00	175.00	175.00
15	Long itinerary - schools (3 exhibitions) discount	from 12 to 25 people	160.00	160.00	160.00	160.00
16	Workshop - individuals		8.00	8.00	8.00	8.00
17	Workshop - schools		80.00	80.00	80.00	80.00
18	Workshop – Schools discount		70.00	70.00	70.00	70.00
19	Single audio guide		4.50	4.50	4.50	4.50
20	Single audio guide - discount	holders of membership card and fidelityart	4.00	4.00	4.00	4.00
21	Single audio guide 2 exhibitions		6.00		6.00	
22	Single audio guide 2 exhibitions discount	holders of membership card and fidelityart	5.00		5.00	
23	Double audio guide		7.00	7.00	7.00	7.00
24	Double audio guide discount	holders of membership card and fidelityart	6.00	6.00	6.00	6.00
25	Double audio guide 2 exhibitions		8.00		8.00	
26	Double audio guide 2 exhibitions - discount	holders of membership card and fidelityart	7.00		7.00	

Scale of Tariffs - CAMPANIA Large Customers

valid from 1 March 2011		Archaeological Museum of Naples	Phlegraean Fields with Royal Castel of Baia	Royal Palace	Grotta Azzurra (Capri)	Capodimonte	San Martino	Duca di Martino	Pignatelli Cortes	Castel Sant'Elmo	MADRE
TICKETS (prices may vary during temporary exhibitions)											
Type	Categories										
Full	Individuals	6.50	4.00	4.00	4.00	7.50	6.00	2.50	2.00	5.00	7.00
Reduced	After 2 PM					6.50					
	EU citizens 18-25, EU teachers	3.25	2.00	2.00	2.00	3.75	3.00	1.25	1.00	2.50	
	Booked groups, max 30										4.00
	EU citizens 7-25										3.50
Free	EU citizens -18 or + 65	x	x	x	x	x	x	x	x		
	Tourist guides	x	x	x	x	x	x	x	x		
	Members of ICOM-ICCROM	x	x	x	x	x	x	x	x		
	EU – School groups + 1 supervisor per 10 students	x	x	x	x	x	x	x	x		
	Registered journalists	x	x	x	x	x	x	x	x		
	Ministry of Cultural Heritage employees	x	x	x	x	x	x	x	x		
	Citizens of countries with bilateral agreements	x	x	x	x	x	x	x	x		
	EU – Teachers/archeology or history students	x	x	x	x	x	x	x	x		
	EU - Disabled + 1 carer	x	x	x	x	x	x	x	x		
	EU citizens under 6 years	x	x	x	x	x	x	x	x	x	x
Voucher Exchange (senza prenotazione)	Up to 15,000 admissions per year	0.50	0.50	0.50	1.00	0.50	0.50	0.50	0.50	0.50	0.50
Voucher Exchange (con prenotazione)		1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Voucher Exchange Discount	More than 15,000 per year	0.25	0.25	0.25	0.50	0.25	0.25	0.25	0.25	0.25	0.25
BOOKINGS											
School admission slots		5.00	5.00	5.00		5.00	5.00	5.00	5.00	5.00	15.00
Group admission slots		15.00	15.00	15.00		15.00	15.00	15.00	15.00	15.00	20.00
EDUCATIONAL VISITS											
schools- general itinerary		70.00	70.00	70.00		70.00	70.00	70.00	70.00	70.00	70.00
Schools – 2-hour themed itinerary		120.00	120.00	120.00		120.00	120.00	120.00	120.00		120.00
Schools – 3-hour themed itinerary		160.00	160.00	160.00		160.00	160.00	160.00	160.00		160.00
Groups – general itinerary		90.00	90.00	90.00		90.00	90.00	90.00	90.00	90.00	90.00
Groups – 2-hour themed itinerary		150.00	150.00	150.00		150.00	150.00	150.00	150.00	150.00	150.00
AUDIOGUIDES											
Individual		2.50		2.50		2.50	2.50				2.50

MODEL GUARANTEE

whereas

the company Cooperativa Culture, hereinafter CoopCulture

and, hereinafter the Contractor

on a large customer agreement for Rome/Lazio and Naples/Campania was signed governing, among other things, the issue by the Contractor of vouchers at the entrances to the listed venues;

when signing this agreement the Contractor must produce a bank or insurance guarantee, in the amount of € 2,000.00.

Now therefore

(*Bank/insurance company*)
 tax code/VAT number with registered office at
 listed on the Companies Register of at number (hereinafter
 Guarantor), through its pro tempore legal representative/agent
 born in on
 (*if an insurance company*) licensed by the Ministry for Economic Development to provide security deposits and
 included on the list in article 1(c) of law number 384 of 10.06.1982 published on the Internet by I.S.V.A.P., through
 as Agent

hereby declares itself Guarantor in the interests of
 VAT no./tax code with registered office at,
 listed on the Companies Register of at number, in favour of
 CoopCulture, hereby confirming its joint and several liability with the Contractor with regard to fulfilment of the
 obligations provided for in the above agreement, up to the sum of €, according to the
 terms and conditions specified below.

1. Where the Contractor fails to pay the amount outstanding to CoopCulture under the terms of the above agreement, the guarantee or part of it may be enforced by sending a written request to the Guarantor by registered post with return receipt.
2. The payment requested by CoopCulture shall be made by the guarantor upon written request on first demand, automatically and unconditionally, no later than 15 days from receipt of the request, and the guarantor may not raise any objections to CoopCulture whatsoever even in the event of objections made by the Contractor or any other interested party and even where the Contractor has been declared bankrupt in the meantime, or made subject to insolvency proceedings, or placed into liquidation and even in the event of the Contractor's non-payment of the premiums or refusal to provide counter guarantees.
3. This guarantee is issued with the express waiver of the benefit of prior enforcement under article 1944 of the civil code and the provisions of articles 1955 and 1957 of the same code, and it is hereby agreed and understood that the Guarantor shall remain jointly and severally liable with the Contractor until discharge of the guaranteed amount, with the express waiver of the right to make objections under articles 1242 – 1247 of the civil code with regard to due and payable amounts owed to CoopCulture by the Contractor for any reason.
4. This guarantee shall have an initial term of one year from the policy issue date and shall be automatically renewed from year to year, during the continued existence of the contract between the Contractor and CoopCulture.

5. During the period of validity of this guarantee CoopCulture may release all or part of the same by giving appropriate written declaration to the guarantor.
6. In the event of a dispute between CoopCulture and the guarantor the courts with sole jurisdiction shall be Rome for the Rome/Lazio area and Naples for the Naples/Campania area.

(HEADED PAPER)

Subject: authorisation of non-original vouchers (photocopy or faxed version)

_____ authorises CoopCulture to accept non-original vouchers (photocopies or faxed versions) at the ticket offices of the sites covered by this Agreement, hereby releasing it from all liability.

On behalf of Customer
(stamp and signature)