Ticket Office

Palazzo Altemps

Roma

on-line ticket

Notice

Reservation Fee € 2.00

This service of official advance sale is authorized by the concession of Ministero per i Beni Culturali, Soprintendenza Archeologica di Roma, and in the case of special events and exhibits by the organizer.
The Museo Nazionale Romano ticket is valid three days for one entrance in each museum: Palazzo Massimo, Palazzo Altemps, Crypta Balbi, Terme di Diocleziano. First of all please read the pages prices, timetables, services, events, news. The tickets bought in advance by internet must be picked up at the ticket office of one of the four museums included in the circuit of the Museo Nazionale Romano. During the exhibitions it may be an extra surcharge for entrance of € 3,00.

REGULATIONS REGARDING ADVANCE SALE

Visa and Mastercard are accepted for these purchases.
Coopculture remind you that purchase on line is secure: the level of security offered is that of protocol SSL with ciphering at 128 bit. Credit card data are communicated exclusively to the SSB (Società Servizi Bancari).

Ticket desk withdrawal
At the end of the transaction, you will receive by e-mail the confirmation letter and the reservation code to show to the cashier to collect your tickets.

Print@home delivery
At the end of the transaction, you will receive by e-mail your tickets in pdf format. You can print the attachment using your own printer or you can save the pdf into a smartphone which should be capable to read pdf format and go directly to the entrance gates with the pdf opened on the display without making queues at the cashier stations.Please note after printing.Keep the ticket with care, avoiding to fold it up, stain or to bathe it, especially in proximity of the bar code.For sales requests e-mail to: etickets@coopculture.it
Tickets are not-refundable except in exceptional circumstances attributable to the organization
Any eventual tickets reimbursement will be done by credit card.
On the basis of article 1173 and following of Italian civil code, once you have payed on line, you can't cancel the purchase.
In the event that such a cancellation occurs, Coopculture will initiate a legal procedure, ex article 1218 and following of Italian civil code, at your expense.
On the basis of article 1173 and following of Italian civil code, once you have made payment on line, you may not cancel the purchase made.
In the event that such a cancellation occurs, Coopculture will initiate a legal procedure, ex article 1218 and following of Italian civil code, at your expense.

Comments or complaints regarding our services may be sent to our web site by sending an e mail to roma@coopculture.it.

Your comments will help us to improve our service.

Roma, 25/10/2016